

K&N Intake Kits are Guaranteed to Increase Power!

Every Intake Kit we design has been tested on a Dynamometer and proven to increase horsepower. We measure horsepower at the wheels. The horsepower rating that may have been on the window sticker when your car was new is often a measurement of horsepower at the engine and there can be a loss of horsepower through the drive train by the time it reaches the wheels.

K&N hereby warrants and guarantees to the original retail purchaser of any K&N air intake kit that the vehicle on which the air intake system is installed will gain an increase in horsepower, or K&N will refund the purchase price, including sales tax, to the retail purchaser, subject to the following terms and conditions:

- The K&N air intake system must have been properly installed on the vehicle in accordance with the included K&N instructions.
- The system must be the correct part number for the vehicle upon which it was installed.
- The vehicle must be in good running condition.
- The vehicle must undergo a dynamometer test both before and after the installation of the system, with no changes to the vehicle, except for the installation of the kit. The dyno tests must be performed by the same testing facility and must be performed within 30 days of one another and within 60 days of the date of purchase. The test results or work order for each test must reflect the name and address of the vehicle owner or operator having the test performed; the year, make, model and mileage of the vehicle being tested; and the horsepower results from both tests.
- If the dyno tests show that the vehicle did not gain an increase in horsepower, then the retail purchaser must return the complete air intake system to K&N in its original packaging, together with his or her proof of purchase, the ORIGINALS of the two dyno tests statement requesting a refund in accordance with our Horsepower Guarantee. Upon receipt of all of the foregoing, K&N will refund the full purchase price, including sales tax, to the original retail purchaser.
- This guaranty does not apply to any other costs incurred by the purchase, including, but not limited to, the dyno tests, parts and labor for the installation and removal of the air intake system, shipping costs, rental car, loss of use or incidental damages, if any, and K&N expressly disclaims any and all liability for same.

LABOR REIMBURSEMENT PROGRAM

K&N supports professional service providers who install and maintain K&N replacement air filters and intake systems. In the event a properly installed and maintained K&N product causes damage to an engine in any way, we will cover the cost of labor associated with the technician's removal and replacement of a K&N part covered under our Engine Protection Limited Warranty. This is at a standard hourly rate of \$80 per hour for the labor units listed in the "Mitchell 1 Mechanical Labor Estimating Guide", or similar publication. Upon receipt of a valid repair order listing the removal or replacement of a K&N product covered under our Engine Protection Limited Warranty, K&N will issue reimbursement within 5-7 business days.

AUTHORIZED INSTALLER PROGRAM

K&N refers 1.5 million consumers to local stores and installers each year. These are consumers who have already educated themselves about our product and are ready to buy. Furthermore, approximately 45% of K&N consumers tell us they do not like to work on their own car (K&N web survey, over 100,000 participants). In order to take advantage of this business opportunity, we offer an AUTHORIZED INSTALLER PROGRAM. This program enables your approved business to be registered on our web site and participate in our referral program. It also entitles you to purchase K&N product from many K&N distributors throughout the US or from K&N directly if you are experiencing difficulty obtaining our product. Either way, you can be guaranteed next day service for all K&N part numbers offered for sale and in many cases, we can align you with a distributor that can offer same day "hot shot" delivery services to allow you to sell K&N to consumers during the time you are in possession of their vehicle. Finally, we also offer programs where you can purchase, earn or automatically receive K&N sales literature or product displays that will help your consumers know that "K&N is installed and serviced here." See our K&N Dealer page for more information and to register your business for our Authorized Installer Program.

COMPLEMENTARY DIAGNOSTIC SERVICES

K&N operates its own in-house air filtration laboratory, built in consultation with Southwest Research Institute, one of the preeminent testing companies in the world. The lab houses two filtration test stands capable of performing filtration efficiency tests under ISO 5011 test protocol, a mass airflow sensor test stand capable of measuring a sensor's output, a microscopic examination station capable of viewing objects at 500x magnification, and trained, experienced technicians to operate these pieces of test equipment year round.

For vehicles using K&N products, K&N offers free diagnostic services on some engine parts and any K&N part thought to be faulty or the cause of any engine damage. These services include microscopic, electronic and chemical testing of mass airflow sensors and in-service K&N air filters. We can test air filters for both air flow and filtration efficiency to determine whether a filter is performing in a manner consistent with its design specifications. In order to obtain these diagnostic services, please contact K&N Customer Support at 1(800)858-3333 or e-mail us at tech@knfilters.com.

MILLION MILE LIMITED WARRANTY

K&N O/E Replacement Air Filters and Air Intake Systems purchased from Authorized Dealers are backed by a Million Mile Limited Warranty when used primarily on paved roads and on vehicles for which they were designed. If one of these products ever fails to provide complete satisfaction, K&N will replace it.



WHAT IS NOT COVERED BY OUR WARRANTY

Any K&N product used for 1: any type of racing or competition; 2: any off-road use, custom or modified applications; 3: any off-road or dual sport motorcycle/ ATV use; or 4: any illegal highway use, marine, or industrial applications. All K&N Air Filters not covered by our million mile warranty are warranted against defective materials or workmanship for one year from date of purchase with no mileage limitation. This includes K&N Air Filters sold for ATV's and off-highway or dual-purpose motorcycles.

INCORRECT CLEANING OR USE VOIDS WARRANTY

K&N Air Filters should be cleaned every 50,000 miles for normal highway use, more often in dusty conditions. Cleaning should be done with K&N cleaner and air filter oil (or comparable air filter cleaner and oil). Use of compressed air, or chemicals not specifically designed to clean and re-oil cotton air filters (i.e. gasoline, transmission fluid, motor oil, lightweight oil, or diesel fuel) will void the warranty. Any damaged, abused or modified K&N Air Filters will not be warranted.

REPLACEMENT

Any K&N product returned to K&N will need a Return Goods Authorization number and must be sent at customers' expense along with proof of purchase. Call 1-800-858-3333 or contact K&N by email or mail.

PRODUCT REGISTRATION

Register your warranty at our web site and you'll be eligible for special promotions and product upgrade opportunities.

EXTENT OF WARRANTY

Any defective K&N Air Filter properly returned to K&N will be replaced. K&N reserves the right to determine whether the terms of the warranty, set out above, have been properly complied with. In the event that the terms are not complied with, K&N shall be under no obligation to honor this warranty. K&N will not be responsible for any indirect, consequential, special, contingent, or other damages.

CONSUMER PROTECTION PLEDGE

We want to make sure that when you buy a K&N Lifetime Air Filter or Air Intake System, you can be confident your vehicle's warranty will not be impacted. We also want you to feel confident that even if you experience difficulties with a dealership repair department, we will step-in and resolve the issue, so you won't have to. Therefore, we make the following Pledge:

K&N pledges to our customers that they will not be taken advantage of and charged for a repair due to a manufacturer warranty denial blamed on the presence of a K&N product. (more).

Steven Rogers, CEO

ENGINE PROTECTION LIMITED WARRANTY

Unlike many companies, our warranty for O/E replacement air filters and intake systems does extend beyond the replacement of a defective K&N part. For the original purchaser of the product, our warranty covers any engine damage or related costs incurred as a direct result of the use of a properly installed and maintained K&N O/E replacement air filter or intake system on the specific vehicle for which the product was designed to be used by K&N. This includes reasonable vehicle repair costs, sensor replacements, car rental fees or other incidental expenses directly related to an engine problem caused by the failure of a K&N product. Furthermore, we warrant that using our product will not result in a vehicle warranty denial. K&N will not be responsible for any indirect, consequential, special, contingent, or other damages not listed above.

We will promptly reimburse the consumer for the cost of the repair if a service provider denies warranty coverage as a result of a K&N product or claims that a K&N product has caused harm to your engine or vehicle. In order to receive reimbursement, we require each of the following:

1. The consumer must provide a written statement or repair order from the dealership or service provider in which the dealership or service provider blames the problem or warranty denial on a K&N product;
2. The service provider or consumer must provide K&N with all allegedly damaged parts. Many states have laws that require a service provider to retain all parts replaced during a vehicle repair, unless given consent to dispose of the parts by the consumer. K&N will pay the shipping cost to recover these parts; and
3. The consumer must provide proof of purchase of the K&N product along with cooperation in helping us investigate the claim.

Once these steps have been completed, K&N will contact the service provider and collect evidence to support their claim. In the event we are not provided with sufficient evidence, we reserve the right to reject the claim and will use our best efforts to assist in establishing your rights toward the service provider under warranty or other provisions.

We strive to exceed consumer expectations. Customer service can be reached at 1-800-858-3333.